

# 4

## Supplier Quality Management

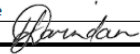
### **QUALITY REQUIREMENTS- Category 4**

#### **Detailed Aerial Inspection Contract**

ENQUIRY NUMBER : \_\_\_\_\_

TENDERER NAME : \_\_\_\_\_

TENDER CLOSING DATE : \_\_\_\_\_

|                                                                                                                                                                                                                                                    |                                                                                    |                                                                                       |               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------|
|  Eskom                                                                                                                                                            | <b>Supplier Quality Management:</b><br><b>List of Tender Returnables Documents</b> | Unique Identifier                                                                     | 240-12248652  |
|                                                                                                                                                                                                                                                    |                                                                                    | Revision                                                                              | 7             |
|                                                                                                                                                                                                                                                    |                                                                                    | Effective Date                                                                        | 2022/01/26    |
|                                                                                                                                                                                                                                                    |                                                                                    | Specification                                                                         | 240-105658000 |
| Category 4 : Quality Requirements                                                                                                                                                                                                                  |                                                                                    | Deliverables to be evaluated indicator = 1                                            |               |
| <b>SECTION A : Quality Management System Requirements ISO 9001</b><br><b>(Option 1) Valid certification of Quality Management System by an ISO accredited body</b>                                                                                 |                                                                                    |                                                                                       |               |
|                                                                                                                                                                                                                                                    |                                                                                    | Apply =1                                                                              |               |
| A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant                                                                                                                                                                      |                                                                                    | 0                                                                                     |               |
| A.2 Certificate by Approved and Authorized certification authority                                                                                                                                                                                 |                                                                                    | 0                                                                                     |               |
| A.3 Certification Authority has Recognized International Accreditation                                                                                                                                                                             |                                                                                    | 0                                                                                     |               |
| A.4 Validity (expiry date) of certificate                                                                                                                                                                                                          |                                                                                    | 0                                                                                     |               |
| <b>Section A Score Option 1</b>                                                                                                                                                                                                                    |                                                                                    | <b>0</b>                                                                              |               |
| <b>SECTION A : Quality Management System Requirements ISO 9001</b><br><b>Objective evidence of documented QMS that is not certified but complies with ISO 9001</b>                                                                                 |                                                                                    |                                                                                       |               |
|                                                                                                                                                                                                                                                    |                                                                                    | Apply =1                                                                              |               |
| A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)                                                                                                                                                          |                                                                                    | 1                                                                                     |               |
| A.2 Quality Policy Approved by top management.                                                                                                                                                                                                     |                                                                                    | 1                                                                                     |               |
| A.4 Control of documented information (i.e. document and record control)<br>Clause 7.5 of ISO 9001:2015                                                                                                                                            |                                                                                    | 1                                                                                     |               |
| A.6 Documented information for Nonconformity and Corrective action<br>Clause 10.2 of ISO 9001:2015                                                                                                                                                 |                                                                                    | 1                                                                                     |               |
| A.7 Documented information for Internal audit<br>Clause 9.2 of ISO 9001:2015                                                                                                                                                                       |                                                                                    | 1                                                                                     |               |
| <b>Section A Score Option 2</b>                                                                                                                                                                                                                    |                                                                                    | <b>5</b>                                                                              |               |
| <b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>                                                                                                                                                   |                                                                                    |                                                                                       |               |
|                                                                                                                                                                                                                                                    |                                                                                    | Apply =1                                                                              |               |
| B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role)<br>(Clause 5.3 of ISO 9001:2015)                  |                                                                                    | 1                                                                                     |               |
| B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015) |                                                                                    | 1                                                                                     |               |
| <b>Section B Score</b>                                                                                                                                                                                                                             |                                                                                    | <b>2</b>                                                                              |               |
| <b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b><br><b>Customer specific requirements &amp; other standards and required can be listed and evaluated here</b>                                        |                                                                                    |                                                                                       |               |
|                                                                                                                                                                                                                                                    |                                                                                    | Apply (Yes=1)                                                                         |               |
| E.1 Form A is completed and signed.                                                                                                                                                                                                                |                                                                                    | 1                                                                                     |               |
| <b>Section E Score</b>                                                                                                                                                                                                                             |                                                                                    | <b>1</b>                                                                              |               |
| NAME OF ESKOM REPRESENTATIVE                                                                                                                                                                                                                       |                                                                                    | D.Govindan                                                                            |               |
| DATE ISSUED                                                                                                                                                                                                                                        |                                                                                    | 09/05/2024                                                                            |               |
| PROJECT: TENDER TITLE                                                                                                                                                                                                                              |                                                                                    | Aerial Inspection Service                                                             |               |
| SIGNATURE                                                                                                                                                                                                                                          |                                                                                    |  |               |

# A.1

QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on the scope

# **A.2**

Quality Policy Approved by  
Top Management

# **A.4**

**Control of documented  
information (i.e. document  
and record control)  
Clause 7.5 of ISO 9001:2015**

# **A.6**

## **Documented information for Nonconformity and Corrective action**

**Clause 10.2 of ISO 9001:2015**

# **A.7**

Documented information for  
Internal audit

Clause 9.2 of ISO 9001:2015

# **B.1**

**B.1 Documented information  
for defined roles,  
responsibilities and authorities  
- Organization chart and  
Responsibility matrix (must  
include but not limited to  
quality management  
function/role)  
(Clause 5.3 of ISO 9001:2015)**

## **B.2**

Documented information for  
Control of Externally Provided  
Processes, Products and  
Services - Must include  
criteria for evaluation,  
selection, monitoring of  
performance, and re-  
evaluation of external  
providers

(Clause 8.4 of ISO 9001:2015)

# SECTION E : User defined additional Requirements & miscellaneous



Form A Tender &  
Contract Quality Requ

|                                                                                   |                                                                                                                                       |                     |              |     |   |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----|---|
|  | <b>(FORM A)</b><br><b>TENDER &amp; CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD</b> | Document Identifier | 240-68099512 | Rev | 9 |
|                                                                                   |                                                                                                                                       | Effective Date      | January 2022 |     |   |
|                                                                                   |                                                                                                                                       | Review Date         | January 2027 |     |   |

|                                                                                                                      |                                        |                                                                                                                                           |                      |                                         |                                                                                       |                                                             |
|----------------------------------------------------------------------------------------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------|
| SECTION A<br>(TENDERER)                                                                                              | ENQUIRY/<br>CONTRACT No:               |                                                                                                                                           |                      |                                         |                                                                                       |                                                             |
|                                                                                                                      | ENQUIRY/<br>CONTRACT DESCRIPTION       | <b>Aerial Inspection Contract</b>                                                                                                         |                      |                                         |                                                                                       |                                                             |
| SECTION B (ESKOM)                                                                                                    | CLAUSES OF 240-105658000 SPECIFICATION | CLAUDE DESCRIPTION                                                                                                                        |                      |                                         |                                                                                       | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
|                                                                                                                      | CLAUSE 3                               | PRE-CONTRACT AWARD QUALITY REQUIREMENTS                                                                                                   |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      |                                        | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. |                      |                                         |                                                                                       |                                                             |
|                                                                                                                      | CLAUSE 4                               | Category 1 (refer to clause 3.5.2 of 240-105658000)                                                                                       |                      |                                         |                                                                                       | -                                                           |
|                                                                                                                      |                                        | Category 2 (refer to clause 3.5.3 of 240-105658000)                                                                                       |                      |                                         |                                                                                       | -                                                           |
|                                                                                                                      |                                        | Category 3 (refer to clause 3.5.4 of 240-105658000)                                                                                       |                      |                                         |                                                                                       | -                                                           |
|                                                                                                                      |                                        | Category 4 (refer to clause 3.5.5 of 240-105658000)                                                                                       |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      | CLAUSE 5                               | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)                                  |                      |                                         |                                                                                       | -                                                           |
|                                                                                                                      |                                        | POST-CONTRACT AWARD                                                                                                                       |                      |                                         |                                                                                       |                                                             |
|                                                                                                                      | CLAUSE 6                               | Contract Execution (refer to clause 3.7.1 of 240-105658000)                                                                               |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      |                                        | Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)                                                    |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      |                                        | STANDARD CONDITIONS                                                                                                                       |                      |                                         |                                                                                       |                                                             |
|                                                                                                                      |                                        | Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)                                                                           |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      |                                        | Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)                                                                      |                      |                                         |                                                                                       | X                                                           |
|                                                                                                                      |                                        | Preservation (refer to clause 3.8.3 of 240-105658000)                                                                                     |                      |                                         |                                                                                       | X                                                           |
| Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)                                           |                                        |                                                                                                                                           |                      | X                                       |                                                                                       |                                                             |
| Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000) |                                        |                                                                                                                                           |                      | X                                       |                                                                                       |                                                             |
| SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)                                                           |                                        |                                                                                                                                           |                      | X                                       |                                                                                       |                                                             |
| CLAUSES OF ISO 9001 STANDARD                                                                                         | ISO 9001 STANDARD CLAUDE DESCRIPTION   | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE                                                                               | QUALITY PRINCIPLES   | ISO 9001 STANDARD PRINCIPLE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE                           |                                                             |
| SECTION C (ESKOM)                                                                                                    | CLAUSE 4                               | Context of the Organisation                                                                                                               | X                    | PRINCIPLE 1                             | Customer focus                                                                        | X                                                           |
|                                                                                                                      | CLAUSE 5                               | Leadership                                                                                                                                | X                    | PRINCIPLE 2                             | Leadership                                                                            | X                                                           |
|                                                                                                                      | CLAUSE 6                               | Planning                                                                                                                                  | X                    | PRINCIPLE 3                             | Engagement of people                                                                  | X                                                           |
|                                                                                                                      | CLAUSE 7                               | Support                                                                                                                                   | X                    | PRINCIPLE 4                             | Process approach                                                                      | X                                                           |
|                                                                                                                      | CLAUSE 8                               | Operation                                                                                                                                 | X                    | PRINCIPLE 5                             | Improvement                                                                           | X                                                           |
|                                                                                                                      | CLAUSE 9                               | Performance Evaluations                                                                                                                   | X                    | PRINCIPLE 6                             | Evidence based decision making                                                        | X                                                           |
|                                                                                                                      | CLAUSE 10                              | Improvement                                                                                                                               | X                    | PRINCIPLE 7                             | Relationship Management                                                               | X                                                           |
| SECTION D (ESKOM)                                                                                                    | ESKOM'S QUALITY REPRESENTATIVE         | NAME                                                                                                                                      | DESIGNATION          | DATE                                    | SIGNATURE                                                                             |                                                             |
|                                                                                                                      |                                        | Denise Govindan                                                                                                                           | Senior Advisor: BIPM | 09/05/2024                              |  |                                                             |
| SECTION E (TENDERER)                                                                                                 | TENDERER'S QUALITY REPRESENTATIVE      | NAME                                                                                                                                      | DESIGNATION          | DATE                                    | SIGNATURE                                                                             |                                                             |
|                                                                                                                      |                                        |                                                                                                                                           |                      |                                         |                                                                                       |                                                             |

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